

# **Voluntary Product Accessibility Report**

**Compliance and Remediation Statement for Section 508 of  
the US Rehabilitation Act for OpenText RightFax Server 10,  
RightFax Web Client (OpenText Accessibility Client)**

October 2011

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## Compliance and Remediation Statement for Section 508 of the US Rehabilitation Act for OpenText RightFax Server 10, RightFax Web Client (OpenText Accessibility Client)

This statement describes the compliance of *OpenText RightFax Server 10, RightFax Web Client (OpenText Accessibility Client)*, a software product from OpenText, with the United States Rehabilitation Act Section 508—Electronic and Information Technology Accessibility Standards. The description of *OpenText RightFax Server 10, RightFax Web Application* compliance with Section 508 is presented in the Voluntary Product Accessibility Template (VPAT) format.

*<State other details, e.g. existence of other VPATs for related applications, e.g. Enterprise Scan in connection to SAP or ELS>*

Date	October 2011
Name of Product	OpenText RightFax Server, RightFax Web Client
Version	10.0
Contact for more information	<a href="http://www.opentext.com/section508">http://www.opentext.com/section508</a> <a href="mailto:info@opentext.com">info@opentext.com</a>

## Summary of Test Results

The following table summarizes the compliance of *OpenText RightFax Server 10, RightFax Web Client (OpenText Accessibility Client)* with the relevant sections of Subparts B through D of Section 508 of the U.S. Rehabilitation Act. Compliance details are listed in the detail sections on the following pages.

Criteria	Applicable	Compliance
<b>Section 1194.21</b> Software Applications and Operating Systems	Not Applicable	
<b>Section 1194.22</b> Web-based internet information and applications	<b>Applicable</b>	<b>Supported</b>
<b>Section 1194.23</b> Telecommunications Products	Not applicable	
<b>Section 1194.24</b> Video and Multimedia Products	Not applicable	
<b>Section 1194.25</b> Self-Contained, Closed Products	Not applicable	
<b>Section 1194.26</b> Desktop and Portable Computers	Not applicable	
<b>Section 1194.31</b> Functional Performance Criteria	<b>Applicable</b>	<b>Supported</b>
<b>Section 1194.41 (a)</b> Information, Documentation, and Support	<b>Applicable</b>	<b>Supported</b>

## Voluntary Product Accessibility Template

### Section 1194.21 – Software Applications and Operating Systems

This section is not applicable for Section 508 Compliance review of *OpenText Fax Server 10.0*, *RightFax Web Client (OpenText Accessibility Client)*.

## Section 1194.22 – Web-based Intranet and Internet Information and Applications

Criteria	Supporting Features	Remarks and Explanations
<b>1194.22 (a)</b> A text equivalent for every non-text element shall be provided (e.g., via alt, longdesc, or in element content).	Supports	<i>OpenText RightFax Server 10, RightFax Web Client</i> uses alt tags for non-text elements.
<b>1194.22 (b)</b> Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not Applicable	<i>OpenText RightFax Server 10, RightFax Web Client</i> does not contain multimedia presentations.
<b>1194.22 (c)</b> Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supports	<i>OpenText RightFax Server 10, RightFax Web Client</i> does not rely on color to convey important information such as context or markup.
<b>1194.22 (d)</b> Documents shall be organized so they are readable without requiring an associated style sheet.	Supports	<i>OpenText RightFax Server 10, RightFax Web Client</i> documents are readable with user-defined style sheets, or no associated style sheet.
<b>1194.22 (e)</b> Redundant text links shall be provided for each active region of a server-side image map.	Not Applicable	<i>OpenText RightFax Server 10, RightFax Web Client</i> does not present server-side image maps.

Criteria	Supporting Features	Remarks and Explanations
<b>1194.22 (f)</b> Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not Applicable	<i>OpenText RightFax Server 10, RightFax Web Client</i> does not present client-side image maps.
<b>1194.22 (g)</b> Row and column headers shall be identified for data tables.	Supports	<i>OpenText RightFax Server 10, RightFax Web Client</i> presents tables with column headers using SCOPE, ID, and HEADER attributes to allow cells to be identified as to their meaning.
<b>1194.22 (h)</b> Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Supports	<i>OpenText RightFax Server 10, RightFax Web Client</i> uses additional HTML pages, or fieldsets within a page to logically separate functional areas that might otherwise use nested tables. Other areas use multiple HTML pages to display contents as subpages of information.
<b>1194.22 (i)</b> Frames shall be titled with text that facilitates frame identification and navigation.	Supports	<i>OpenText RightFax Server 10, RightFax Web Client</i> frames are titled to facilitate identification and navigation.
<b>1194.22 (j)</b> Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Not Applicable	

Criteria	Supporting Features	Remarks and Explanations
<p><b>1194.22 (k)</b> A text-only page, with equivalent information or functionality, shall be provided to make a Web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.</p>	<p>Not Applicable</p>	
<p><b>1194.22 (l)</b> When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by assistive technology.</p>	<p>Supports</p>	<p><i>OpenText RightFax Server 10, RightFax Web Client</i> uses functional text to identify information created with scripting languages.</p>
<p><b>1194.22 (m)</b> When a Web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with Section 1194.21(a) through (l).</p>	<p>Not Applicable</p>	<p><i>OpenText RightFax Server 10, RightFax Web Client</i> does not require applets or plug-ins.</p>
<p><b>1194.22 (n)</b> When electronic forms are designed to be completed online, the form shall allow people using assistive technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	<p>Supports</p>	<p><i>OpenText RightFax Server 10, RightFax Web Client</i> form controls provide labels and textual cues accessible to assistive technologies.</p>

Criteria	Supporting Features	Remarks and Explanations
<b>1194.22 (o)</b> A method shall be provided that permits users to skip repetitive navigation links.	Supports	<i>OpenText RightFax Server 10, RightFax Web Client</i> minimizes or eliminates repetitive links, or provides means to skip them.
<b>1194.22 (p)</b> When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Supports	<i>OpenText RightFax Server 10, RightFax Web Client</i> provides warning on session timeouts and/or ability to continue the session.

## Section 1194.24 – Video and Multimedia Products

This section is not applicable for Section 508 Compliance review of *OpenText Fax Server 10.0, RightFax Web Client (OpenText Accessibility Client)*.

## Section 1194.31 – Functional Performance Criteria

Criteria	Supporting Features	Remarks and Explanations
<b>1194.31 (a)</b> At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supports	

Criteria	Supporting Features	Remarks and Explanations
<p><b>1194.31 (b)</b> At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.</p>	<p>Supports</p>	
<p><b>1194.31 (c)</b> At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided.</p>	<p>Not Applicable</p>	
<p><b>1194.31 (d)</b> Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.</p>	<p>Not Applicable</p>	
<p><b>1194.31 (e)</b> At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.</p>	<p>Supports</p>	

Criteria	Supporting Features	Remarks and Explanations
<b>1194.31 (f)</b> At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supports	

### Section 1194.41 – Information, Documentation, and Support

Criteria	Supporting Features	Remarks and Explanations
<b>1194.41 (a)</b> Product Support Documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supports	
<b>1194.41 (b)</b> End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supports	
<b>1194.41 (c)</b> Support Services for products shall accommodate the communication needs of end-users with disabilities	Supports	

## Additional Remarks

This statement describes the compliance of the *OpenText RightFax Server 10, RightFax Web Client (OpenText Accessibility Client)* software product with Section 508 of the US Rehabilitation Act accessibility standards and outlines plans for addressing non-compliance issues. The assessment of compliance is based on internal assessment of *OpenText RightFax Server 10, RightFax Web Client*. *OpenText RightFax Server 10, RightFax Web Client* is developed under design guidelines that are aimed specifically at ensuring on-going Section 508 compliance. Non-compliant areas are considered defects that will be tracked and resolved through our normal maintenance processes. The remediation of such non-compliant areas will be made in service packs and/or maintenance releases.

## Disclaimer

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OpenText is the world's largest independent provider of Enterprise Content Management (ECM) software. The Company's solutions manage information for all types of business, compliance, and industry requirements in the world's largest companies, government agencies, and professional service firms. OpenText supports approximately 46,000 customers and millions of users in 114 countries and 12 languages. For more information about OpenText, visit [www.opentext.com](http://www.opentext.com).

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