

OpenText RightFax

The Complete Network Fax Solution for Cisco® Environments

Leverage infrastructure investments and reduce costs with a unified, IP-based OpenText RightFax system that fully integrates with your Cisco® network environment.

FoIP – Fax for the 21st Century

Organizations that require secure, compliant, auditable, and reliable business critical communications depend on fax - in fact, millions of business critical documents are faxed every day, and fax use is expected to remain high. According to Frost and Sullivan, the enterprise fax market is expected to grow to at a compound annual growth rate (CAGR) of 6.9 percent through 2017. An effective FoIP solution leverages IP network resources and unified communications to help speed investment returns on IP equipment and VoIP applications. Additional benefits include:

- Improved document and communication security
- Reduced document delivery costs
- Resource Consolidation
- Simplified IT management
- Bridge data and voice networks
- Enhanced Compliance (HIPAA, SOX, GLBA, and more.)

OpenText RightFax - the Best Choice for Cisco Environments

OpenText is the leading fax server vendor and the fastest growing provider of FoIP solutions. Since 2004, OpenText has been a member of the Cisco Developer Network and we have achieved the status of Preferred Solution Developer - the highest level of partnership attainable.

OpenText is a Preferred Solution Developer in the Cisco Developer Network (CDN) and is the preferred fax solution provider.

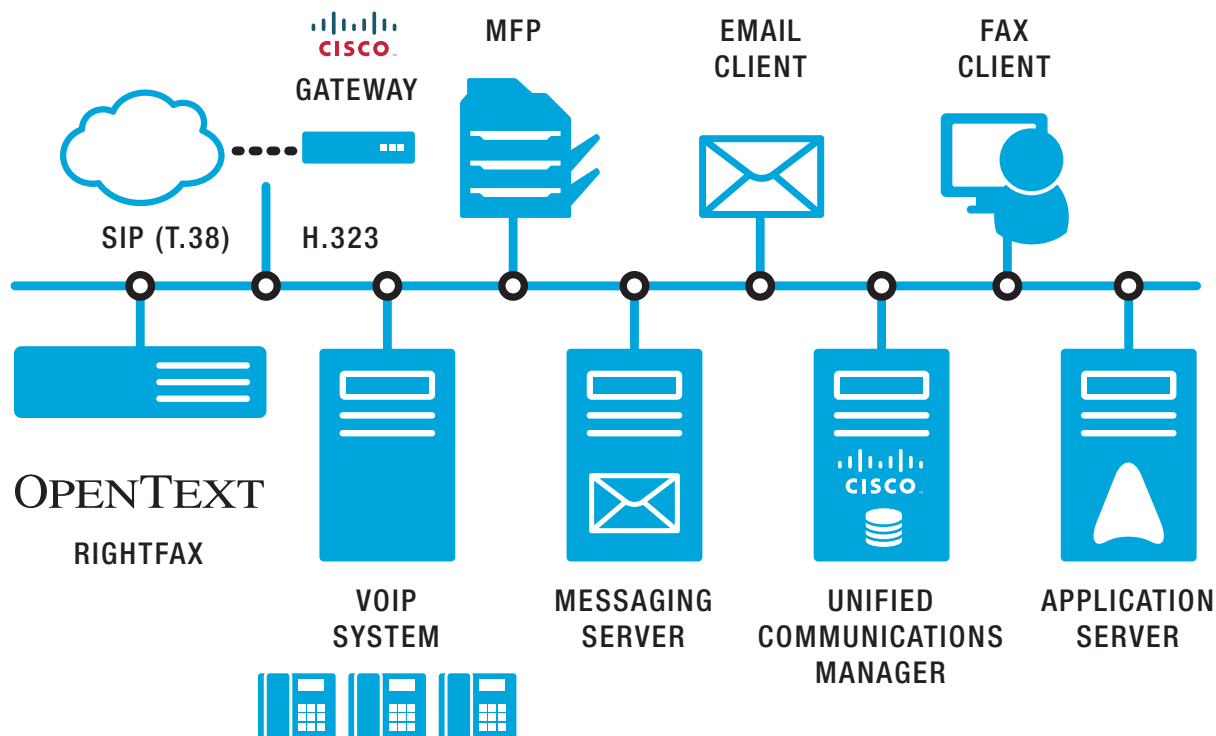
OpenText RightFax Cisco-certified integrations include:

- Cisco Gateways and Universal Gateway Series
- Cisco Unified Communications Manager with H.323 and SIP support
- Cisco Unity® Connection

Corporations are continuing to centralize fax operations as a way to lower their operating costs, in the process buying larger fax servers and mainly FoIP servers. FoIP servers open the possibility to place servers anywhere on an IP network and be able to serve any PC on the network.

DAVIDSON CONSULTING, 2013

Advantages of a RightFax Integration with Cisco



OpenText RightFax eases call traffic administration by combining voice and fax into a centralized dial plan within Cisco Unified Communications Manager. Fax routing can be based on UCM measures such as time and other criteria. Other benefits include:

- A complete software-based fax server solution
- Unifying voice, fax, and data communication onto a single IP network
- Eliminating fax machines and consumables by leveraging MFPs
- Centralizing and consolidating fax services to reduce remote administration costs
- Supports server virtualization technologies from VMware and Microsoft
- Supports multiple protocols (MGCP, H.323 and SIP)

For companies extending unified communication strategies with IP-based document delivery, OpenText RightFax uses a direct integration with Cisco products via the T.38 real-time FoIP standard. The architecture uses little server processing power and supports SIP, H.323 and MGCP protocols.

Future-Proof

OpenText RightFax offers an extensible software only FoIP solution that fully supports and facilitates IT consolidation initiatives via server virtualization. Additionally, RightFax can further protect and futureproof an organization's communication infrastructure investment in the following ways:

- Supports companies transitioning from traditional PSTN to IP communications
- Can simultaneously manage FoIP and PSTN messaging in a mixmode environment
- Scalable architecture allows for rapid and simple expansion

Industry Leading Integrations

OpenText RightFax integrates with a number of common applications and platforms such as:

- OpenText Document Management, Workflow Server
- Microsoft® Office Suite, IBM® Lotus Notes®
- Oracle®, SAP®
- Cisco
- MFPs including Ricoh®, Konica Minolta®, HP®, Xerox®

Business Continuity

Reliable fax availability that includes the following Business Continuity options:

- Shared Services collective
- Microsoft Cluster
- Cold/Hot Spare redundancy options

We found the actual savings for just nine months would equal close to what our investment was for purchasing Fax Server (OpenText RightFax)... getting RightFax was a no-brainer.

DON MORRIS, DIAMOND PRODUCTS
GENERAL MANAGER

About OpenText

The OpenText Information Exchange suite of products and services provides market-leading fax, document exchange, messaging, notifications, and EDI solutions for businesses ranging from the smallest office to the largest enterprise. OpenText on-premises and cloud-based solutions can deliver even the largest files quickly, securely and reliably in the format of your choice. ■

faxsolutions.opentext.com

NORTH AMERICA +1 800 304 2727 ■ EUROPE +31 (0)23 565 2333 ■ AFRICA, MIDDLE EAST +971 4 390 0281
JAPAN +81-3-5472-5273 ■ CHINA +86 21 28909063 ■ HONG KONG +852 2824 8223 ■ AUSTRALIA +61 2 9026 3480