



OpenText Fax Appliance, Premier Edition



An All-in-One Analog Fax Solution for Businesses and Workgroups

Overview

OpenText Fax Appliance, Premier Edition is a flexible analog fax solution with servers ranging from 4 to 16 lines. With integrated file storage for system and fax data files, a multitasking embedded Windows operating system and pre-installed OpenText FaxPress Plus for Fax Appliance client and server software, Premier Appliance can support users in a variety of networking environments.

A powerful software development kit (SDK) also allows users to develop custom fax applications; while the drop directory and drop fax service offers a simple and straightforward approach to production faxing.

An Expandable Fax Appliance

Premier Appliance provides unmatched scalability for the growing enterprise. With Intel Dialogic 33.6 analog fax modem boards and driver software pre-installed, Premier Appliance is available in 4, 8, 12 or 16 line versions. Upgrade kits allow more lines to be added as needed and Premier Appliance can also be easily configured for load sharing with other Fax Appliance servers.

Hardware Redundancy

For business critical faxing, the optional redundancy kit for Premier Appliance addresses and eliminates common point of potential failure. The redundancy kit includes a spare hard disk drive and additional power supply, minimizing the risk of downtime or data loss due to hard drive failure because fax data replicated across both drives.

OpenText FaxPress Plus for Fax Appliance

Premier Appliance includes OpenText FaxPress Plus for Fax Appliance client and server software. The server software comes pre-installed on the unit and installing the client software optional since the web interface allows access to both faxing and administrative functions from any workstation with a web browser.

The Secure Web Interface provides a Web-based server configuration, administration, and faxing utility that can be used to manage users and administer units, as well as send and receive faxes.



An Integrated Fax Solution

Today's network fax servers are used in conjunction with other systems as a messaging solution or document management component. OpenText Fax Appliance fax-enables email systems, provides the network faxing component for copying and multi-function products, and allows an electronic transfer of fax documents directly to a workflow or document management system.

Features & Benefits

- 4 to 16 analog fax lines per fax server (desktop or rack mount)
- Internal file storage for system and fax data files
- Embedded Windows Operating System
- 10/100 Base-T network interface
- Embedded Email Gateways
- Secure Web Interface
- OpenText Faxpress Plus for Fax Appliance Client and Server Software included

Integrating Fax with Multi-function Products

Eliminate costly inefficiencies by consolidating faxing with MFP. OpenText Fax Appliance, FaxPress Edition includes integrations with MFPs to consolidate network faxing services, giving users convenient access to faxing on the same MFP they use daily for printing, scanning, and copying. Fax Appliance acts as a centralized document processing hub, enabling users to securely capture, process, deliver, and track fax documents directly from their MFP.

If You Can Print It, You Can Fax It

OpenText Fax Appliance offers every possible network faxing option, including:

- Desktop faxing
- Automated production faxing
- Faxing directly from email applications
- Faxing directly from Microsoft Office
- Sending faxes to multiple email and fax recipients

- Document management system and electronic workflow integration
- Faxing from copiers, scanners and MFP touch screens
- Multilanguage character support
- Leading-edge development tools for custom fax applications

Fax Appliance gives users a versatile fax management solution that runs in Microsoft Windows, Novell NetWare, Macintosh and Unix environments.

Offering straightforward integration with virtually all computing applications, messaging environments and telephony interfaces. Fax Appliance is a network fax solution tailored to meet the needs of any organization, whether it's a small business or a large enterprise with thousands of users.

About OpenText

OpenText is a leader in Enterprise Content Management (ECM). With two decades of experience helping organizations overcome the challenges associated with managing and gaining the true value of their business content, OpenText stands unmatched in the market.

Together with our customers and partners, we are truly The Content Experts™, supporting 46,000 organizations and millions of users in 114 countries around the globe. We know how organizations work and we have a keen understanding not only of how content flows throughout an enterprise but of the business challenges that organizations face today.

Learn more

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