



## Open Text Fax Appliance, A102 + A104

### The Benefits of Fax Appliance

#### Rapid Return on Investment

- Dramatically reduce ongoing costs with fax machines or on-line fax services
- Consolidate multiple fax lines
- Reduce paper delivery costs by as much as 90%
- Fax enable existing MFP devices

#### Simplified Administration and Maintenance

- Save time and money on IT resources
- Turnkey solution makes installation easy
- Does not require a separate server
- Automatic fax archiving

#### Enhanced Security

- Secure and tamper resistant document delivery
- Ensure confidential documents remain confidential
- Tracking and auditing supports compliance
- Search enabled reporting

#### Superior Performance

- Unlimited users and MFPs
- Convert multiple file types and ensure rapid delivery of faxes
- Store faxes on internal hard drive
- One Year Hardware Warranty

#### Improved Employee Productivity

- Manage all fax communication from a single inbox
- Centralized fax repository
- Fax documents from any application using Print to Fax
- Receive faxes into email or store on a network directory

#### Simplified Integration

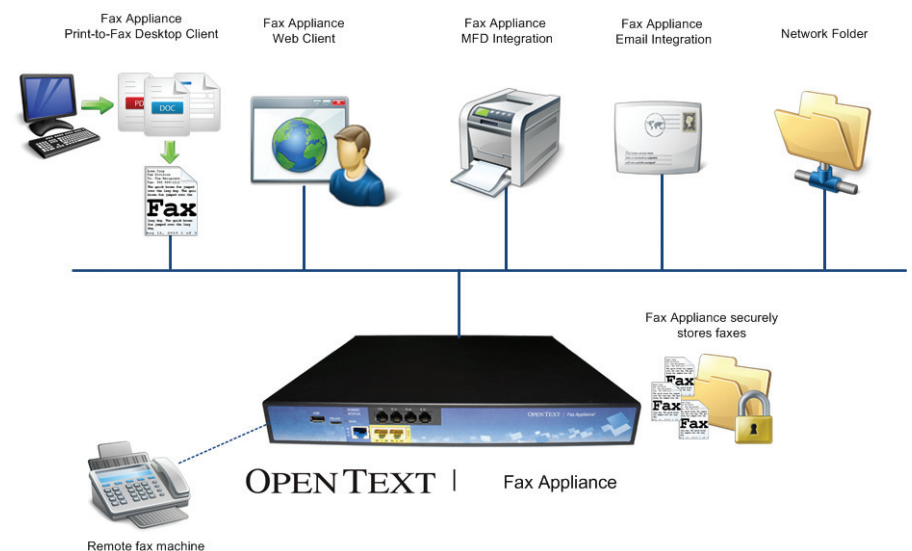
- Web Services-based SDK
- Simple outbound fax integration with drop directory

All-in-one, easy to deploy, affordable fax solution from the leader in network fax

*Does your organization still send faxes from fax machines instead of desktop computers?*

*Do your employees send faxes but lose track of where they put them?*

Open Text Fax Appliance allows you to go from stacks of paper to automated document distribution. With over 20 years experience in network fax, Open Text incorporates all the features and capabilities you need in a simple and affordable turnkey fax solution. Fax Appliance comes with all the necessary hardware and software to allow network users to easily send and receive faxes from the desktop, email and multi-function products (MFP).



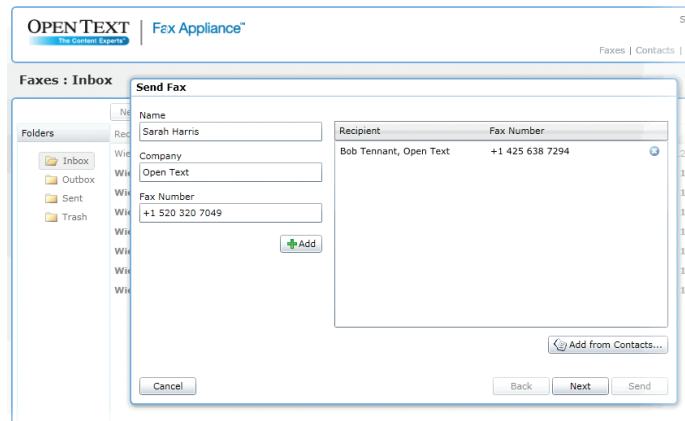
Centrally manage all fax traffic through Open Text Fax Appliance



## Sending and Receiving Documents

Sending faxes is as simple as adding a fax recipient from the address book or adding the contact information in the Send Fax window.

- Fax Appliance offers a cover sheet option and allows users to add cover sheet notes and upload customized cover sheets
- Users are notified of transmission status on sent or received faxes via email or print
- Incoming faxes may be automatically printed, received as an email attachment, or saved on the network
- Users can also manage faxes via a web client in Internet Explorer, Firefox, Safari and Chrome
- Send faxes from web client, print to fax driver, or SMTP email



*Sending faxes is simple and intuitive*

## Ready to Deploy Worldwide

With support for over a dozen languages, and telco approval in many countries, Open Text Fax Appliance is ready to use worldwide. For a complete list of homologations please visit [www.fax-appliance.com](http://www.fax-appliance.com)



*Fax Appliance is available in 2 and 4 line analog configurations.*

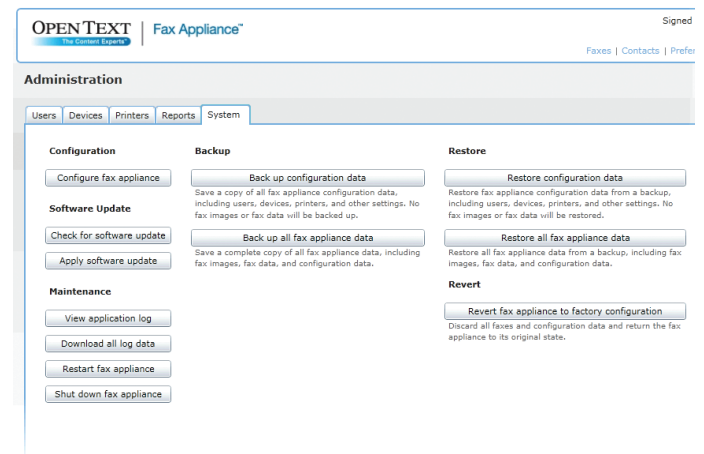
## Easy Archive and Search

Archive faxes, documents, business application files and email for easy search and storage. Track all inbound and outbound business data and provide an audit trail – who did what and when, for every document. Find documents quickly with multi-criteria or full-text search to increase productivity and improved customer service.

## Simplified Administration

System administration is simplified through a unified administration utility.

- Manage users, devices, printers, cover sheets, reports, and system configuration
- Adding users is as simple as adding contacts to an address book
- Fax Appliance provides a straightforward and easy to sort view of your fax history
- Running reports by date or other fax information is simple and intuitive
- Easily migrate from legacy fax appliances



*Fax Appliance Administration Utility*

## MFP Integration

Integration of Fax Appliance with multi-function products (MFP) allows organizations to consolidate network faxing services. MFP integration is included in all Fax Appliance models, allowing users to easily fax paper documents using an MFP or network scanner equipped with scan-to-email functionality. Users who identify themselves at the MFP or scanner will have the faxes sent from their account while guest users will have their faxes sent from the system account. The subject line of the email message can even be used to add cover sheet notes.

## Application Integrations

A powerful web-services SDK allows for the development of custom fax applications. For less involved integrations, the Drop Directory service and routing inbound fax documents to a network directory with or without the associated metadata offers a simple and straightforward approach.



## Software Features

<b>Administration</b>	<ul style="list-style-type: none"> <li>• Single Administrator</li> <li>• Simplified configuration of user preferences</li> </ul>
<b>Fax Management</b>	<ul style="list-style-type: none"> <li>• Manage via web client</li> </ul>
<b>Phonebooks</b>	<ul style="list-style-type: none"> <li>• Personal Phonebooks; May import existing phone books via a CSV file</li> </ul>
<b>MFP Connectors</b>	<ul style="list-style-type: none"> <li>• Unlimited MFP and network scanners equipped with scan-to-email feature</li> </ul>
<b>Billing Codes</b>	<ul style="list-style-type: none"> <li>• Each outgoing fax can contain up to two optional billing codes</li> </ul>
<b>Send Fax</b>	<ul style="list-style-type: none"> <li>• Send fax from Print Driver, Web client, SMTP compatible email systems, and SMTP enabled MFP</li> </ul>
<b>Email Integration</b>	<ul style="list-style-type: none"> <li>• SMTP</li> </ul>
<b>Software Feature</b>	<ul style="list-style-type: none"> <li>• Simple Desktop Fax</li> </ul>
<b>Attachment Types</b>	<ul style="list-style-type: none"> <li>• TIFF, XPS, JPEG, GIF, Microsoft Word Docs (.doc &amp; .docx), PowerPoint (.ppt &amp; .pptx), Excel (.xls), PDF, Text, HTML</li> </ul>
<b>Notifications</b>	<ul style="list-style-type: none"> <li>• Email and print notifications</li> </ul>
<b>User Licensing</b>	<ul style="list-style-type: none"> <li>• Unlimited Users</li> </ul>
<b>MFP Support</b>	<ul style="list-style-type: none"> <li>• Unlimited SMTP</li> </ul>
<b>Language Support</b>	<ul style="list-style-type: none"> <li>• English (USA), English (UK), French, French Canadian, Italian, German, Spanish, Portuguese, Brazilian Portuguese, Dutch, Simplified Chinese, Japanese, Arabic, Thai, and Hebrew</li> </ul>
<b>Integration</b>	<ul style="list-style-type: none"> <li>• Outbound faxing via Drop Directory</li> <li>• Inbound faxing via route to network directory with or without meta data</li> <li>• SDK</li> </ul>

## Fax Processing

- 2 (A102) or 4 (A104) PSTN Channels
- Analog using RJ-11 connectors
- ITU T.30, Group 3 V.17 Fax
- MH, MR, MMR
- Normal and fine resolution: 100x200, 200x200
- Letter, Legal, A4, A3, and B4 page sizes with scaling

## Physical Description

- Dimensions (H x W x D) 32 x 34.5 cm (12.6 x 13.6 inches) x 1U
- Weight 2.5 kg (5.5 lbs)
- 2 or 4 RJ-11 connectors depending on model
- Networking Interface: Two 10/100/1000Base-T Ethernet ports (RJ-45)
- Operating Temp: 5-40C
- Relative humidity: 20-90% noncondensing
- Mounting: Desktop or 19" rack (brackets included)
- Power Supply: Single, universal 90-260 VAC; 50-60 Hz universal input
- RJ11 phone cables included
- RJ45 Ethernet cable included

## Telecommunication Standards

- TIA/EIA-IS-968
- ETSI ES 203 021

## Safety and EMC Standards

- UL60950-1;
- EN60950-1;
- FCC 47 CFR part 15 Class B
- CE Mark (EN55022 Class B, EN60950-1, EN55024, EN300 386, EN61000-3-2/3-3)
- Environmental Specifications ETS 300019-2-1
- Storage T1.2, ETS 300019-2-2
- Transportation T2.3
- ETS 300019-2-3 Operating T3.2
- WEEE Directive
- RoHS
- China RoHS
- TUV Rheinland
- CCC



## Part Number Description

- S-CPFA2LINE Fax Appliance, Analog Edition A102 (2 Line)
- S-CPFA4LINE Fax Appliance, Analog Edition A104 (4 Line)

**Learn more** | [www.fax-appliance.com](http://www.fax-appliance.com) | **Sales** [captaris.sales@opentext.com](mailto:captaris.sales@opentext.com) (800) 304-2727 | **Support** [support@opentext.com](mailto:support@opentext.com) (800) 540-7292

**TOGETHER, WE ARE THE CONTENT EXPERTS**

**PRODUCT OVERVIEW**